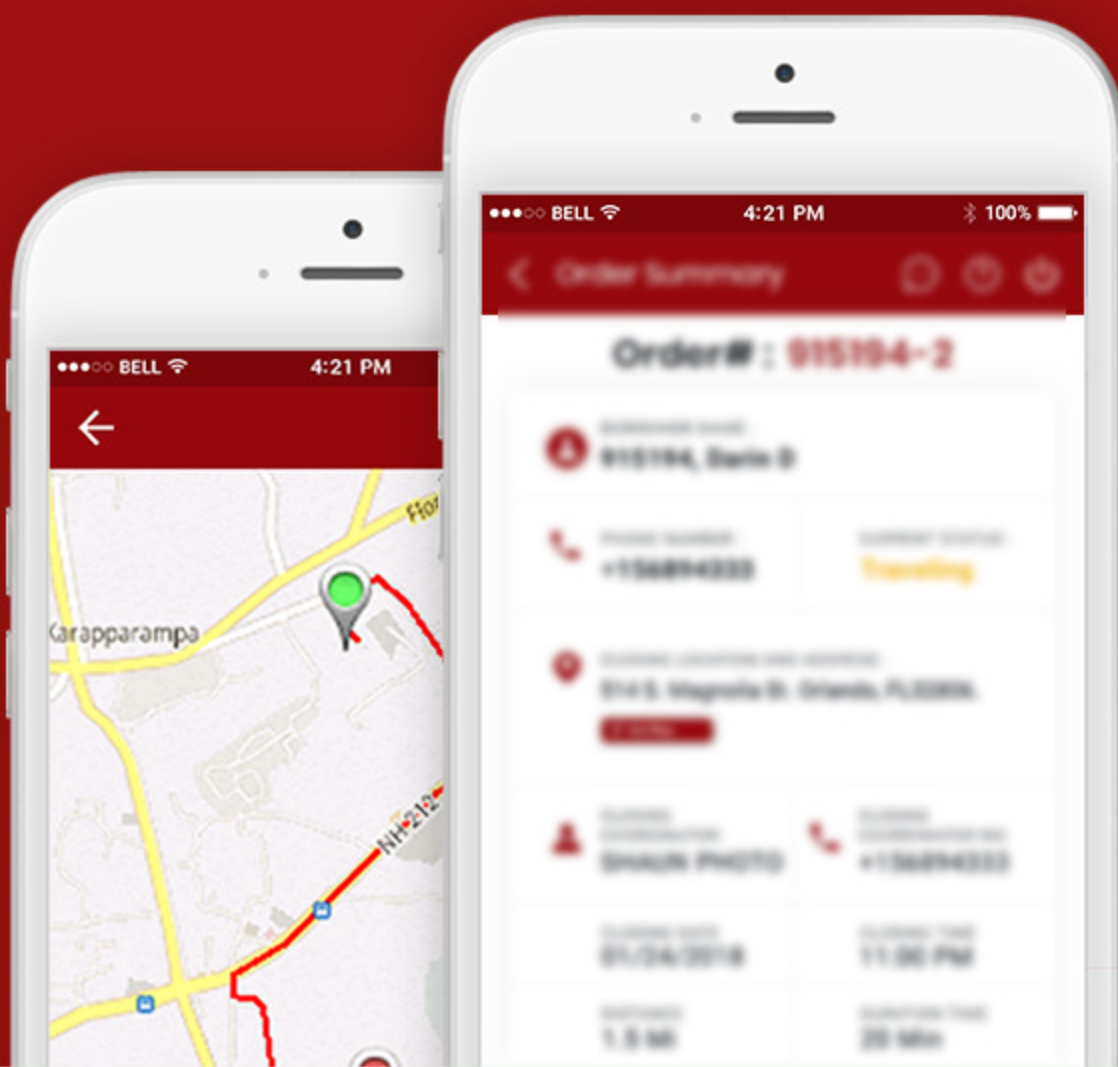


Quality Assurance Vendor Tracking And Productivity App

Introduction

To capture the big market share & to be competitive in the market, our Mortgage Services client wanted to offer and promote its Closing services via Mobile platform.



Challenges

To capture the big market share & to be competitive in the market, our Mortgage Services client wanted to offer and promote its Closing services via Mobile platform.



More Closing with less scheduling to disbursement time



Real-time tracking of Vendors & the Order related Documents.



GPS functionality to help navigate the vendor with a map and driving direction.



Enhance vendor experience (v/s competition).

Solutions Implemented



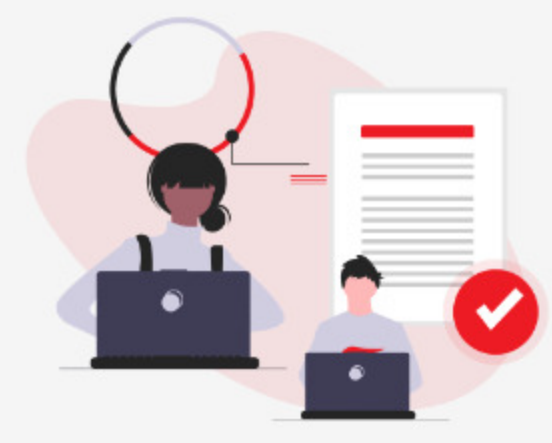
Clearly Defined and Measured Kaizen approach in designing test cases, Prioritizing and execution.problem with its impact analysis



AAPNA has large collection of physical devices to test across multiple different sizes, both for Android and iOS, including phones and tabs.



AAPNA uses cross browser testing platforms such as Browser-Stack for virtual testing across multiple browsers / devices / Os.



For location testing - initially emulators were used, and in final stages, team physically moved across locations to do final testing.

Impact Delivered



Significant Return on Investment.



Noticeable decrease in disbursement time.



Centralized board to track provider location, Doc's Upload and Download & many other things.



Enhanced Customer Experience.



Periodic and regular reports to all relevant stakeholders.



Secured Finished product