

Inside the IT , PMO & RPA Team



This Issue

Inside the IT, PMO & RPA Team:
Unveiling Operations & Strategies P.1 - 3
Tech Paparazzi P.5
Fun Story @ AAPNA and Recommendations P.6
AAPNA Milap - Punjab P.7
Rewards & Recognitions P.8
Team Management P.9 - 10
Upcoming Events P.11

Inside the IT, PMO & RPA Team: Unveiling Operations & Strategies



Anuj Mathur

In any organization, the Project Management Office (PMO) and IT Support (IT) teams are the backbone of efficiency and innovation.

Together, both teams empower an organization to adapt to evolving industry landscapes, enhance customer experiences, and ultimately drive success in today's dynamic business environment.

At AAPNA, the PMO and IT teams have played a pivotal role in our growth over the past several years. The PMO ensures projects are well-structured, resources are optimized, and goals are met on time and within budget. The PMO acts as the gatekeeper when it comes to compliances and checks, tools, and systems, and generating MIS covering data points from across the organization. The information output from PMO, thus, provides critical insights into how we are operating, and how we need to plan. The weekly defaulters report which the team prepares and circulates is dreaded by all – no one wants to have their name on it! 😊



The IT team keeps the technological infrastructure running smoothly, fostering productivity, and enabling strategic growth. With AAPNA now a fully remote organization, the challenges are many, but the IT team has managed all aspects of hardware, software, security, and compliances so well, that the transition has been seamless and extraordinary. The IT team is available almost 24 by 7, and there have been times when I have dropped messages late at night/odd hours, only to receive a response within a few minutes!

Sending a huge shout out to our silent commandoes – who work tirelessly in the background to enable us to deliver with extreme quality and passion –

Aasif Ansari, Rajul Gupta, Simran Gupta, Aasif Hussain and Adarsh Kumar

In modern organizations, the Robotic Process Automation (RPA) team is a vital force that drives operational efficiency and innovation. This dedicated group of experts, harnesses automation technology to streamline processes, reduce errors, and boost productivity. They are the architects behind the digital workforce that tirelessly handles repetitive tasks, liberating team members to focus on strategic initiatives. At AAPNA, the RPA practise is a relatively new one, started a couple of years back, with a small team of 4 to 5 members. The team quickly gained expertise on several platforms/tools, such as UiPath, Electroneek and Power Automate, and helped several customers in their automation journey. It has also played a substantial role in automating many processes and workflows internally, thus benefitting HR, IT and PMO teams immensely.

In a nutshell, in the era of digital transformation, the RPA team is the linchpin, enabling organizations to stay competitive, agile, and efficient.

Here's a big round of applause to our super-heroes – Harish Mopuri and Menu Gupta – for their extreme hard work and dedication in laying the foundation of our automation story!



Adarsh Kumar

In my two months at this company, I've witnessed an incredible team with a unique commando spirit. We're not just colleagues; we're a close-knit family. Laughter is our constant companion, with memorable mishaps turning into moments of pure joy. Our team-building activities are legendary, forging unbreakable bonds. The progress we've achieved is nothing short of remarkable. I'm honoured to be a part of this extraordinary squad that combines hard work with a sense of fun. Here's to many more exciting adventures together! And thank you so much, Aasif Ansari sir and Aasif Hussain Bhai, for always being there.



Harish Mopuri

IT and PMO teams are often perceived as serious professionals; however, we are actually a bunch of friendly, supportive, and fun-loving individuals. Spending time with the team feels more like hanging out with friends than colleagues. The ability to bring fun into any situation creates a joyful atmosphere. What I adore most is the kindness (especially Aasif Ansari's). During our Jaipur Retreat, we had a blast with late-night fun. The professionalism shines through in the consistently >95% positive feedback we receive from other teams, showing how dedicated and impressive we are.



Aasif Ansari

Hey there, Welcome to the world of IT, where innovation meets collaboration, and tech solutions are just part of the adventure.

What defines our fantastic IT squad? Well, it's our unwavering commitment to solving tech puzzles as a united front. We've got a 'Never Leave a Comrade Behind' motto that guides our every move. Just like a commando team, we adapt, strategize, and conquer tech challenges together.

Beyond the lines of technology and data sheets, our team knows how to have a blast! It's all about striking the right balance between work and play because creativity thrives in a joyful atmosphere.

We're not just colleagues; we're a tech-loving family! The bond we share goes beyond 9-to-5, though as said a Commando is never off duty, so we be available 24*7 .

We're united by our passion for innovation and problem-solving. What makes our team special? It's the genuine care we have for each other's success and well-being.

So, there you have it, a glimpse into our IT Squad. We're not just tech wizards; we're a spirited bunch who embrace challenges, celebrate each other's quirks, and above all, have a blast while securing the future of data. 🚀💻🌟



Rajul Gupta

At the heart of every successful project lies a dedicated team, and for us, that team is the PMO (Project Management Office). Let's take you on a journey inside the world of our PMO team!

PMO team isn't just a support function; we're strategic partners. We actively participate in the strategic planning process, ensuring that project goals align seamlessly with the organization's vision.

If a project were a symphony, we'd be the conductors. We orchestrate every element, from PIFs (Project Initiation Forms) to contracts, timesheets, and RMG reports. Our meticulous eye keeps a watchful gaze on timelines, SLAs, trackers, and quality standards, ensuring that nothing falls out of harmony.

We're the connective tissue that binds the project together. Our team thrives on effective communication and collaboration, ensuring that everyone is on the same page and working in harmony towards a common goal.

Numbers are our friends! We have an insatiable appetite for data. Through tools like TW (Teamwork), we meticulously track and collect project dashboards and reports. Why? To measure progress, identify areas for improvement, and drive project success through informed decision-making.

In the PMO team, we're always reaching for greater heights. We embrace feedback, learn from past experiences, and wholeheartedly adopt best practices.

In a nutshell, the PMO team isn't just a part of the project; we're the secret sauce that makes it all come together seamlessly. With a commitment to strategy, coordination, communication, metrics, and continuous improvement, we're the driving force that propels every project towards success. Together, we achieve excellence. 🚀💼🌟



Aasif Hussain

Teamwork is the ability to work together toward a common vision, the ability to direct individual accomplishments toward organizational objectives. It is the fuel that allows common people to attain uncommon results, and our IT team is the perfect example of it. Everyone on this team participates equally, works faster, and starts innovating. Every member of this team is goal-oriented; they come up with great ideas and avoid mistakes. We've all heard that 'It's not the team with the best players that wins; it's the players with the best team...' Well, that's the truth! Everyone here is a gem to work with, whether they are a member of our team or any other person at AAPNA.

If there is any one secret of success, it lies in the ability to understand the other person's point of view and see things from their perspective as well as from my own. The amazing person in our team who possesses this ability is 'Aasif Ansari Sir.' His unique perspective identifies all our problems, and they vanish in a jiffy. Every person, whether in the IT team or any other team, is a rockstar; they know exactly what to do at the right time and give their best to the team. Growth is never by mere chance; it is the result of forces working together. I, as a player in this amazing team, have significantly boosted my knowledge, which wouldn't have been possible if I hadn't met these amazing team members.





“Unleashing the Power of AI and Machine Learning: Transforming Industries and Lives”

In the fast-paced world of technology, Artificial Intelligence (AI) and Machine Learning (ML) have emerged as true game-changers. These fields are not just buzzwords; they represent a profound shift in how we harness the power of data to make intelligent decisions, automate tasks, and push the boundaries of what's possible. In this edition of the Technical Column, we delve into the captivating realm of AI and ML, exploring their remarkable impact on industries and our daily lives.

The AI and ML Revolution: A Brief Overview

Before we dive into the applications and implications, let's grasp the essence of AI and ML. AI refers to the creation of computer systems capable of performing tasks that typically require human intelligence, such as understanding natural language, recognizing patterns, and making decisions. ML, on the other hand, is a subset of AI that focused on enabling computers to learn from data without explicit programming.

Applications Across Industries

1. **Finance:** In the financial sector, AI algorithms analyze vast datasets to detect fraudulent transactions in real time. Additionally, robo-advisors employ ML to offer personalized investment recommendations to clients.
2. **Retail and E-commerce:** Recommendations on platforms like Amazon and Netflix are powered by AI. These systems use ML to analyze your past behavior and preferences to suggest products or content you're likely to enjoy.
3. **Autonomous Vehicles:** Self-driving cars rely heavily on AI and ML to perceive their environment, make driving decisions, and navigate safely. This technology has the potential to transform transportation and reduce accidents.
4. **Manufacturing:** Smart factories use AI for predictive maintenance, optimizing production processes, and quality control. This minimizes downtime and maximizes efficiency.

The Future of Work

AI and ML are changing the nature of work. While some fear job displacement, these technologies are creating new roles and opportunities. AI-driven tools automate repetitive tasks, allowing employees to focus on more creative and strategic aspects of their jobs. AI can augment human capabilities, leading to improved productivity and innovation.

Challenges and Ethical Considerations

As we embrace the AI and ML revolution, we must also address challenges like bias in algorithms, data privacy, and ethical concerns. Transparency, fairness, and accountability must be at the forefront of AI development to ensure that these technologies benefit society as a whole.



Anil Kumar Garg

In conclusion, the world of AI and ML is a captivating journey into the future. These technologies are reshaping industries, enhancing our daily lives, and unlocking opportunities that were once thought impossible. As AAPNATimes readers, you are at the forefront of this technological wave. Stay curious, explore, and embrace the transformative power of AI and ML, for it is through understanding and harnessing these technologies that we can truly make a difference in the world.



Being a member of the DEV Team means we have our fair share of meetings. Typically, we converse in English, but there's a twist to our story - during more light-hearted moments, some members switch to Hindi.

Now, as someone who's not well-versed in Hindi, I decided to have little fun and I went on a muting spree, one by one, silencing those who ventured into speaking Hindi, then they relayed that English was what we needed to communicate in.

But, of course, fun knows no bounds! Occasionally, just to spice things up, I throw in a bit of Tamil. It's all in good spirit and keeps our meetings entertaining.

Interestingly, my little language adventures have led to unexpected results. I can now understand a smattering of Hindi words, thanks to my wonderful team.

I'm truly delighted to be a part of the DEV Team and the larger AAPNA family. Each day brings its own dose of happiness, and I wouldn't have it any other way. 😊

Bhuvaneshwari

Recommendations of the Month



BOOKS

The Man called Ove

Fredrik Backman

When Breath Becomes Air

Dr. Paul Kalanithi

MOVIES/SERIES

MOVIES

The Perks of Being a Wallflower

SERIES

Half CA
Indian Predator

AAPNA MILAP - PUNJAB



“

My experience with Kapil and Maninder was great. It was my first time meeting my colleagues in person. We had a great time; I liked the location and the food. We talked about many things and got to know the company and each other better. I feel like these meetings should happen regularly. 😊

Shelly Jain

”



“

It was a great experience to meet the team. Please continue arranging these lunch meetings always

Kapil Dhingra

”

“

It was a great experience meeting Shelly Jain and Kapil Dhingra during AAPNA Milap in Punjab. I enjoyed live music, delicious food, and the company of intelligent minds. I would like to thank AAPNA for fostering team bonding.

Maninder Singh

”

Rewards & Recognitions

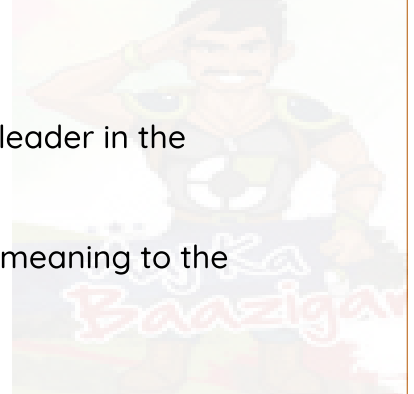


Let us take a moment of to congratulate our new monthly heroes:

AAJ KA BAAZIGAR

Abhijit Roy

- For his bold vision, AAPNA is on its way to becoming a recognized leader in the virtual working company, characterized by its great culture.
- For setting a new trend in the industry and giving completely new meaning to the Leadership Retreat.
- For post by Rishi over LinkedIn on Inspirational Leaders for Abhijit.



Sachin Tangoria

- For his product development ownership & presentation in Goa Retreat.

Gautam Pattani

- For great work on leading home security in US.

Sonil Shrivastava

- For helping in multiple projects.

Aasif Ansari

- For his overall good performance.

Amitesh Kumar

- For good performance on a critical project and receiving client appreciation.

Harish Mopuri

- For extreme hard work, dedication and going over and beyond in taking handover from current vendor.

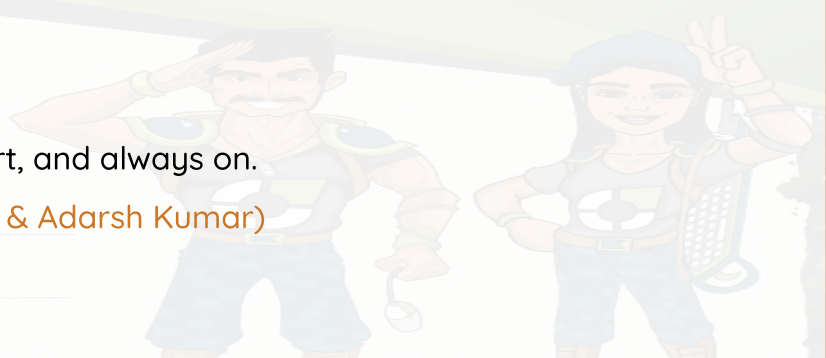
SPOT TEAM AWARD

IT Infra Team

- For consistently providing WOW support, and always on.

(Anuj Mathur, Aasif Ansari, Aasif Hussain & Adarsh Kumar)

for _____



Team Engagement



In the virtual realm, engagement isn't a challenge; it's a canvas on which we paint our collective success.

The Health Matters, **AAPNA Milap**, and various fun and engaging events have been served like a full-course meal to our team members throughout August and September 2023. August brought the 'Toxins Out, Detox In' health theme. The focus was to create awareness about the importance of detoxification at various levels to stay healthy—diet, mental, emotional, and digital! A 'DIGITAL DETOX' drive was conducted to encourage commandos to unplug from digital media for 12 hours, connect, and replace it with some productive activities, spending quality time with their family. The team really enjoyed it and added more meaning to the day by following the digital detox! Additionally, our "Aapna Milap" initiative brought teams together in various locations like Rajasthan, Punjab, Gujarat, and Uttarakhand. The camaraderie among commandos during these meetups was truly heartwarming, strengthening our bonds beyond the digital realm.

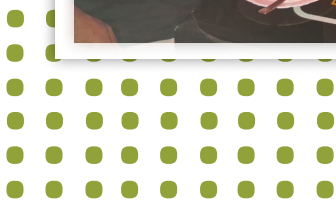
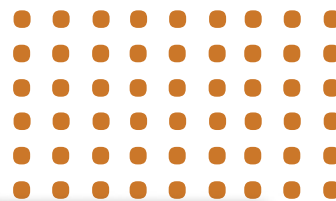
As we step into September, our focus shifts to a theme that's really close to our hearts: Mental Health. The 'Mind your Mind' theme focuses on the importance of mental well-being and how certain habits, if ignored, can add more stress and anxiety to our lives. A session on 'BRAIN GYM' was also organized, focusing on simple hand and body movements to enhance the functioning of the left and right brain, encouraging more activity and mindfulness among team members!

AGM CHESS 2023 – Something that has become a culture at AAPNA, was launched in August. The team members were invited to register, and the game began in the first week of September! We are looking forward to thrilling and nail-biting excitement as we move towards the finals planned towards the end of September!

We absolutely believe in all-around health, and hence our month-on-month themes are a way to guide you towards a healthier version of yourself. Stay tuned for more such fun, healthy, and engaging activities! Have a Mindful September!



Team Engagement



Upcoming Events



Health theme: 'Emotions: Power or Pain'



Festivities special: A month long knowledge building through fun games on FF Platform